

# Intelligent Prioritization Leads to Proven Reduction in Document Review Costs and Time

**Kroll Ontrack Intelligent Review Technology provides noteworthy savings in both time and money spent on document review using Intelligent Prioritization.**

**Case Background**

A Fortune 100 corporation involved with litigation related to claims for insurance coverage enlisted the services of Kroll Ontrack – the global leader of information management, data recovery, and legal technology products and services – to identify, collect, process, review and produce information related to the case. The document review in this matter required analysis of over 100,000 documents using three responsiveness categories, several privilege categories and additional confidential and redaction categories. Throughout the process, Kroll Ontrack Document Review Services Professionals

worked with outside counsel to create and implement the most efficient process possible and meet tight production deadlines. Ultimately, first-pass review was completed within 29 days, and a total of just over 21,000 documents were produced in a timely fashion.

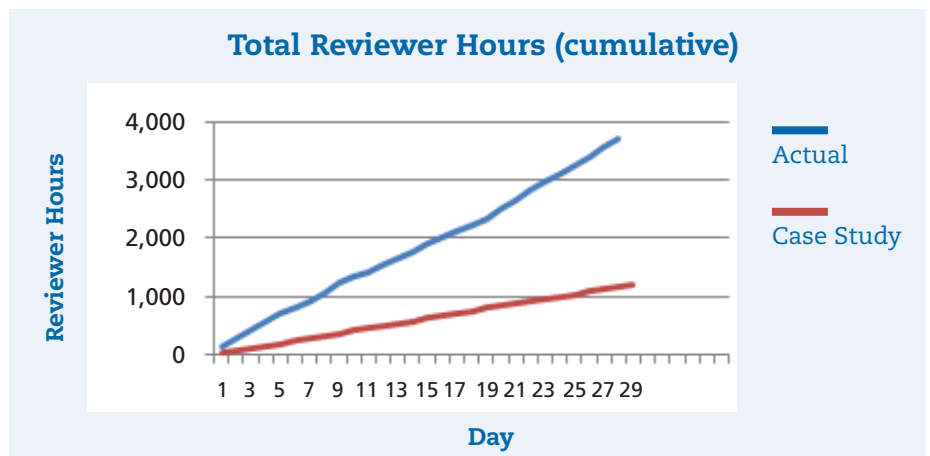
**Reenactment Using Intelligent Prioritization**

Kroll Ontrack Document Review Services Experts reenacted the above-described project using Intelligent Prioritization (iP) technology only available in the award-winning document review tool, Ontrack® Inview™. iP operates by learning and applying human logic based on early review decisions to documents

not yet reviewed, and immediately identifies and routes case-critical documents to reviewers earlier.

**Reenactment Metrics**

This reenacted project utilized a staff 1/3 the size of the original review team. On day 25 of this review, the team had coded over 21,000 documents as responsive, using only 28% of the labor hours required to achieve this total on the original project. Ultimately, less than half (an estimated 46%) of the original review hours would have been required to complete the entire document review using iP. As illustrated in the chart below, the use of iP dramatically reduced the total number of reviewer hours incurred, resulting in a significant cost decrease.



Intelligent Prioritization technology also increased average review rates compared to the original project. iP enabled review rates to spike early in the project and maintain a consistently higher rate at the end of the review.

In addition to higher review rates, the number of responsive documents coded per reviewer each day significantly improved over the original review. Once iP was fully engaged on day 7 of the review, the number of likely responsive documents routed to the reviewers dramatically increased (as demonstrated in the chart on the right) then sustained at a consistently higher level than the original review.

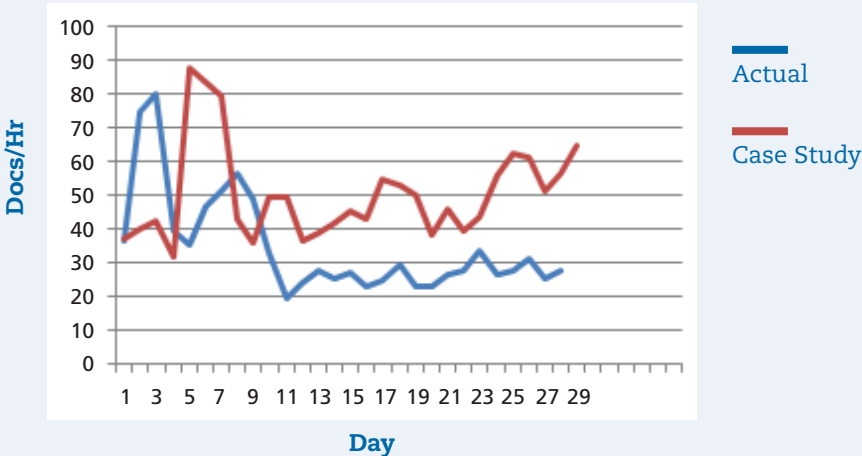
**Resolution**

As illustrated in these diagrams, the use of iP dramatically reduced the total number of reviewer hours incurred, increased average review rates and increased the number of responsive documents coded per reviewer each day. These factors resulted in a significant cost decrease.

This reenacted document review study demonstrates that Intelligent Prioritization technology has the power to significantly reduce the cost of document review and:

- Expedite the review process
- Increase reviewer efficiency
- Identify and route critical documents to reviewers earlier to avoid the potential discovery of critical case elements late in a document review

**Review Rate Comparison**



**Responsive Docs Per Reviewer Per Day**

