

Near-Duplication & E-Mail Threading Accelerates Productivity Allowing Bank to Meet Critical Discovery Deadline

In high profile cases where time is of the essence, Kroll Ontrack provides industry-leading technology and innovative solutions to gain critical time-saving efficiencies.

The Situation

At the height of the financial crisis, a premier global banking organization entrusted Kroll Ontrack to assist with its electronic discovery needs during litigation stemming from a highly contentious acquisition. The dispute centered around the timing of executive communications between companies. The client employed an in-house collection team, but did not possess the technology necessary to filter and process the massive amounts of e-mail data to a level that could be feasibly managed by third party document review teams.

The issues of “who knew what and when” were critical to this matter. The challenge facing the organization was the existence of e-mail data in numerous, similar threads that included responses by multiple executives at varying times. Litigation timelines were extremely tight and the stakes were incredibly high.

The Solution

The client loaded 177GB of data – comprised of 1,480,061 documents and 7,7343,949 pages – into Kroll Ontrack’s robust and award-winning review platform, Ontrack® Inview™. Using Ontrack Inview, project engineers consolidated communication chains by applying near-duplication and e-mail threading technology to the substantial amounts of e-mail threads. Once this process was complete, Kroll Ontrack implemented customized solutions to standardize the exact time of each communication according to Eastern Standard Time (EST), thus providing a clear picture that was essential for the client’s counsel to develop its case.

The consistent categorization of e-mail threads allowed for a significant increase in document review efficiency, resulting in decreased time and costs for the client. Kroll Ontrack was able to streamline the document review process even further by outputting processed documents directly into its powerful Ontrack Inview databases and providing access to third party document review teams. Kroll Ontrack also ensured its industry-leading review tool’s maximum potential was realized by providing ongoing training, working closely with the document review service provider.

The Resolution

While the opposition failed to meet the initial production deadline, Kroll Ontrack’s invaluable assistance allowed the client to meet the deadline on time and within budget by:

- » Utilizing cutting-edge technology to efficiently eliminate non-responsive data
- » Streamlining the document review process through use the powerful databases of Ontrack Inview
- » Strengthening the productivity of third party project contributors through unmatched cooperation and service