

International Cost-Cutting Collection and Multilingual Production

In international cases involving documents that contain multiple languages, Kroll Ontrack supports timely collection, process, review and production, saving you time and money.

The Situation

An internationally recognized Japanese technology manufacturer engaged Kroll Ontrack in response to an investigation by the International Trade Commission (ITC). The production deadline was in 12 days, and the data was located in offices across Asia, providing many challenges in managing the differing privacy requirements that exist in the U.S. and Japan.

- » Kroll Ontrack quickly responded with a multidisciplinary team of legal and technical consultants located across the globe.
- » A Kroll Ontrack consultant from its Asian office was immediately deployed to collect multilingual data from four sites across the Asia-Pacific region.
- » In a few days, 100 gigabytes of Japanese data were delivered to Kroll Ontrack and processed through Kroll Ontrack's online repository, Ontrack® Inview™, which is fully Unicode compliant.
- » In addition, Kroll Ontrack's team of legal and technical experts assisted the client and their legal counsel in responding to legal inquiries relating to the investigation.

The Solution

With its easy-to-use interface, real-time reporting and robust processing engine, the data was successfully processed, filtered and seamlessly loaded into Ontrack Inview within 48 hours of collection. Then Kroll Ontrack and the client efficiently worked with outside counsel to coordinate a timely review and production. This consultative approach and seamless process provided the client with maximized speed and efficiency from beginning to end. This resulted in cost savings regarding the time required to collect and process the data, providing the client with more control and consistency in managing its budget.

Since this production, the client has engaged Kroll Ontrack on two subsequent cases, each concerning portions of the multilingual data that was originally processed as part of this original ITC investigation. This has translated into further cost savings for the client because data did not need to be re-collected or processed before review and production.

The Resolution

In less than 12 days:

- » Data was identified and collected from across the Asia-Pacific region
- » Kroll Ontrack's global presence resulted in a reduction of costs and expenses relating to travel time
- » 100 gigabytes of Japanese data were quickly filtered and processed
- » The international manufacturer and its legal team swiftly reviewed and produced responsive, non-privileged documents to the ITC